



TERMS AND CONDITIONS

Please take the time to read these guidelines before bringing your group to the Centre. Important points are in **bold type**.

When the booking is made, you will be asked for approximate numbers. Ideal group sizes are no bigger than 12 riders, preferably 10. We ask that the number of riders is confirmed two weeks in advance of your booking – this enables us to book staff to cover your group. **If the number of riders is reduced for any reason after this time, then you must still pay for the number you confirmed.**

A **non-refundable deposit of £20** is to be paid when the booking is made – this will of course be deducted from your final total.

If the Groom & Tack Up session is booked for less than 8 riders the cost will be **£10.50** per person.

The invoice can be paid on the day (or on the day of your final group session), but if then invoice is sent to your group leader or school, then we ask that is paid within one month of the date you visited us.

Please remember that it is often necessary for a member of your staff to accompany us on the ride, so please ensure that he/she has suitable footwear as there is often a small stream to cross. Wellies or walking boots are advisable.

Please try to **fill out the Group Details Form prior to arrival** at the centre; this saves time as we cannot allocate ponies until we have read this form. A form will be enclosed with this letter.

Many thanks

Jane Pighills